

Effectiveness in a changing media landscape

asi 2016 International Television & Video Conference



Previous research and this



Marketing in the Era of Accountability

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- How has the changing media landscape modified earlier media observations?
- Part 1 of 4
- 500 for profit cases,
 120 in 2014/16



Penetration is still the main driver of success

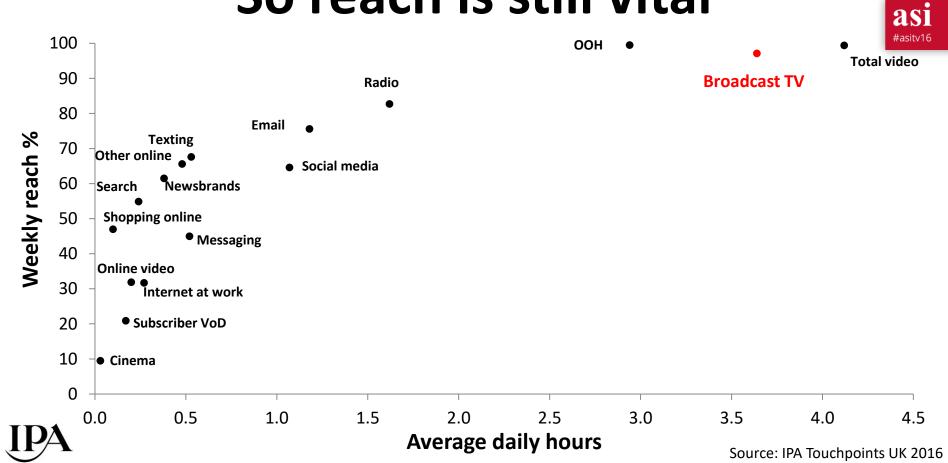




Very large effect observed on:

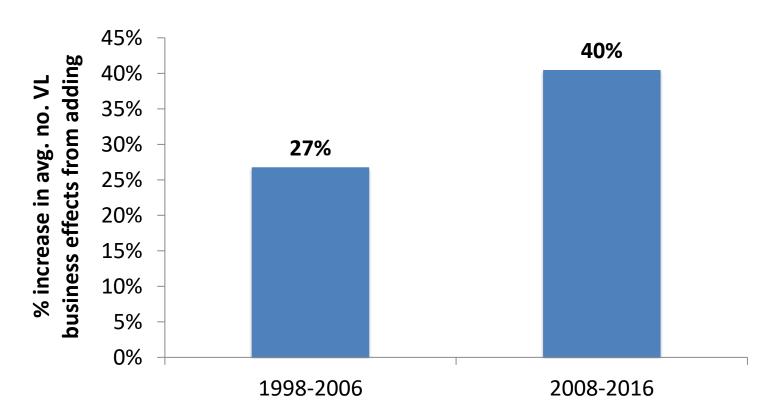
Base: 2014-16 cases

So reach is still vital



TV has become more effective

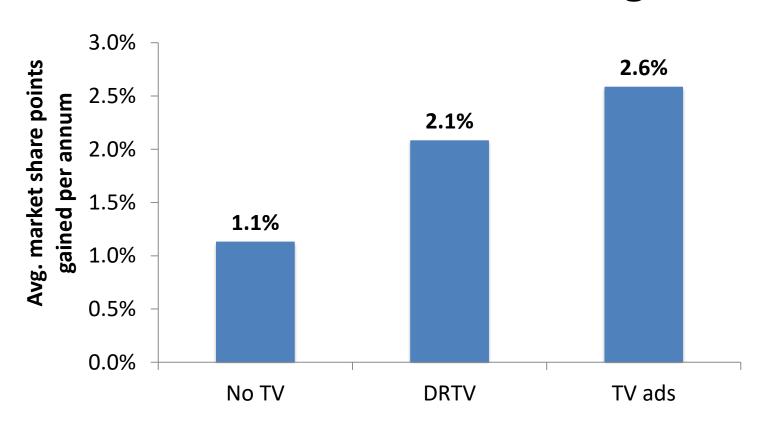






TV is best for market share growth



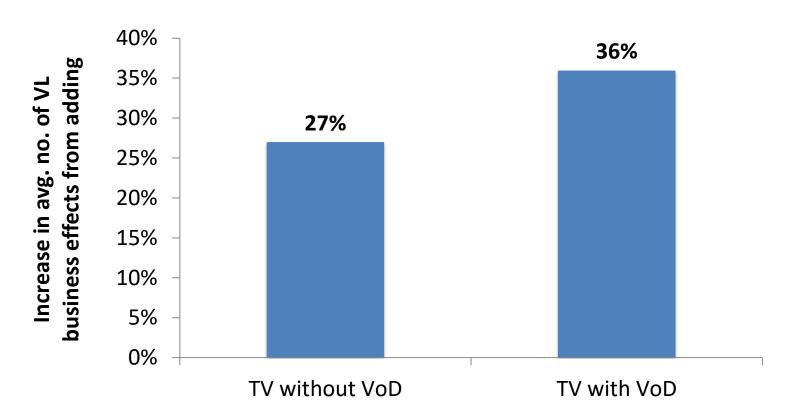




Base: 2012-16 cases

VoD makes TV more effective



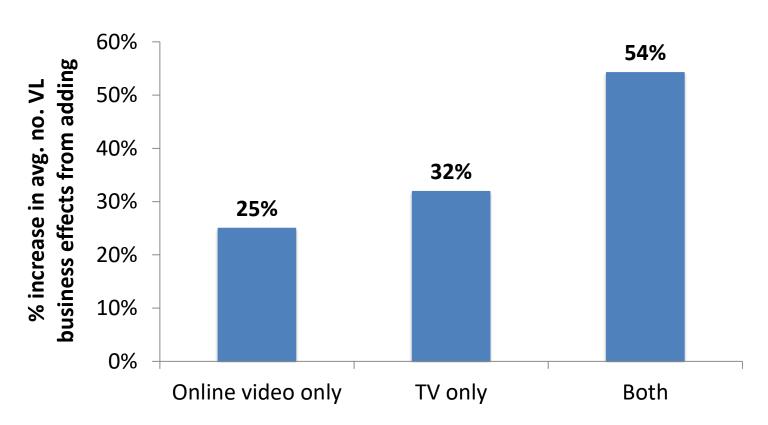




Base: 2014-16 cases

Online video makes TV more effective



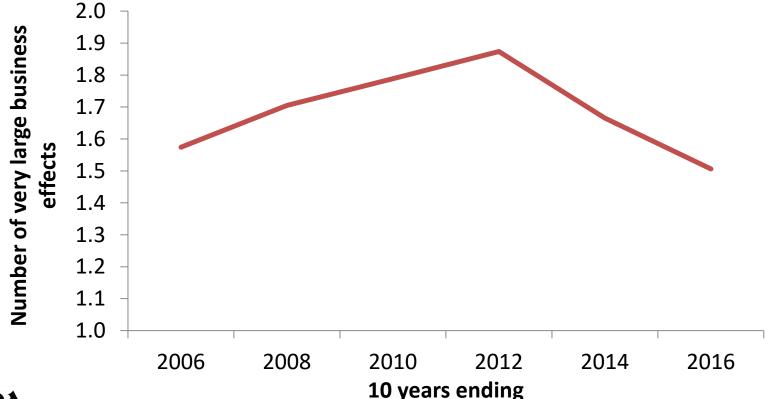




Base: 2014-16 cases

Effectiveness has fallen



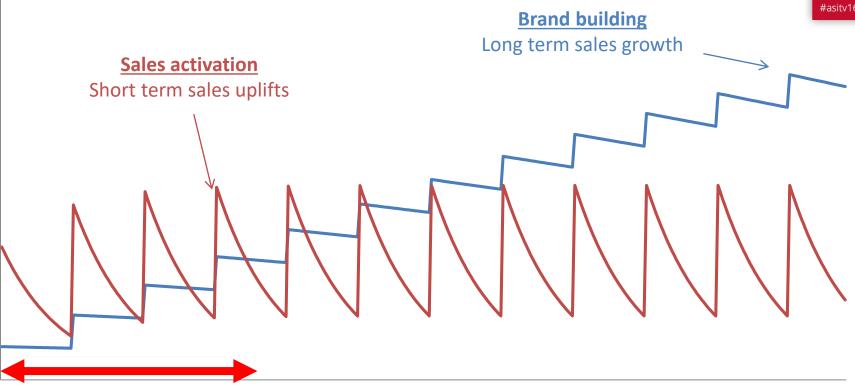












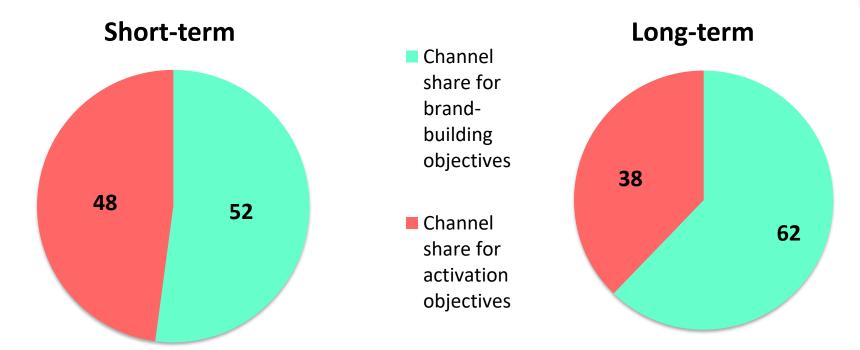
Short term effects dominate ~6 months

Time

Source: Binet & Field 2013

Short-termism in action

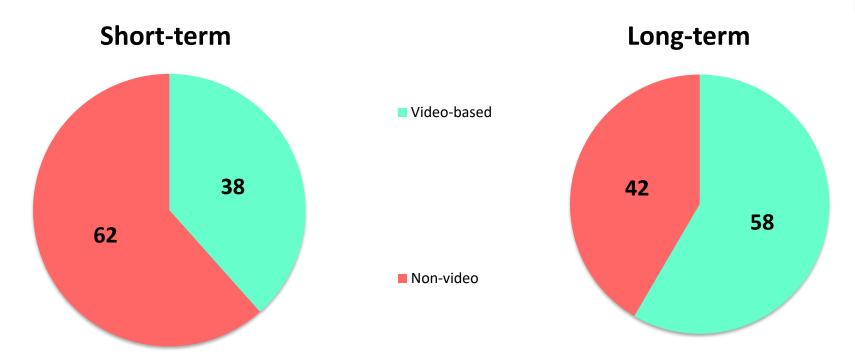






Short-termism in action

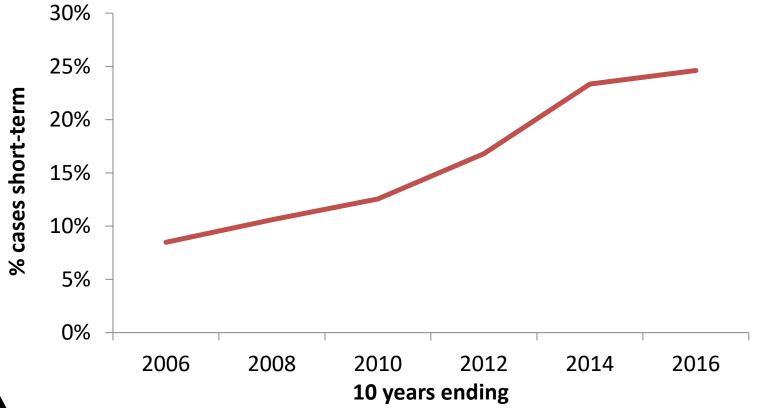






Short-termism has been rising

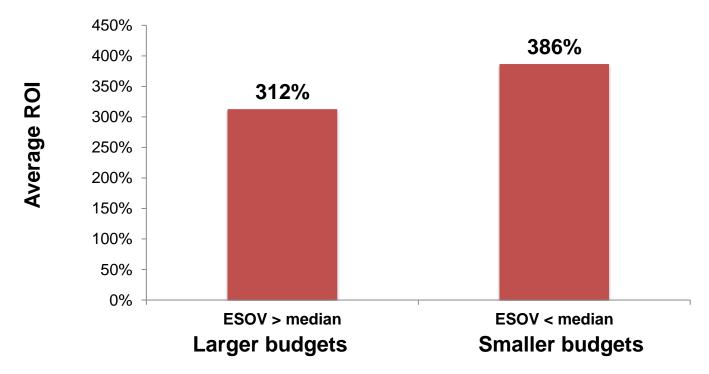






Reducing ESOV boosts ROI

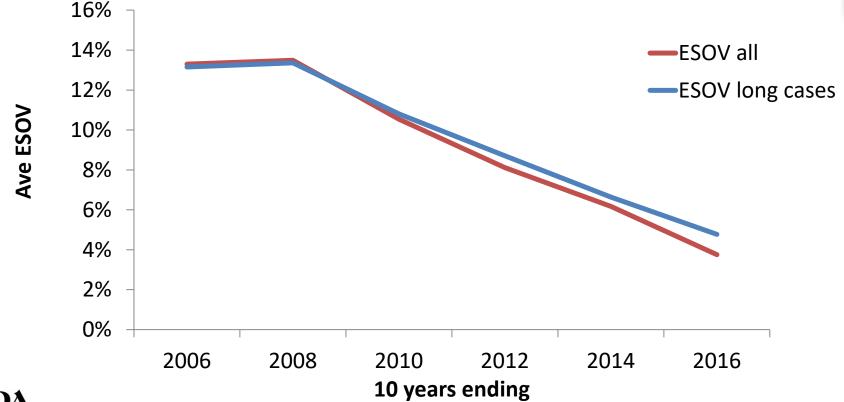






ESOV has been falling

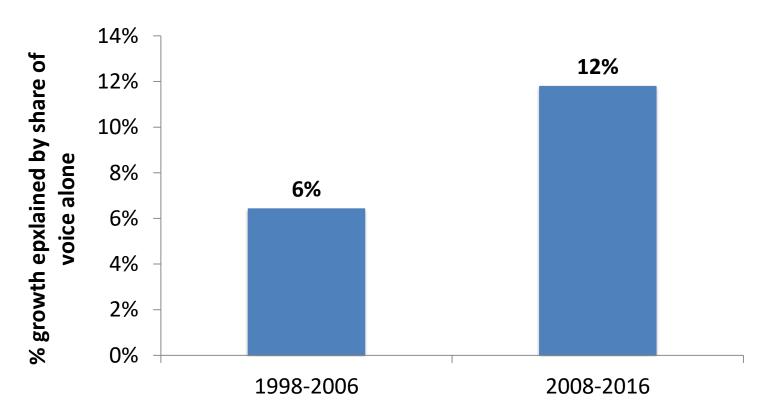






ESOV is getting more important

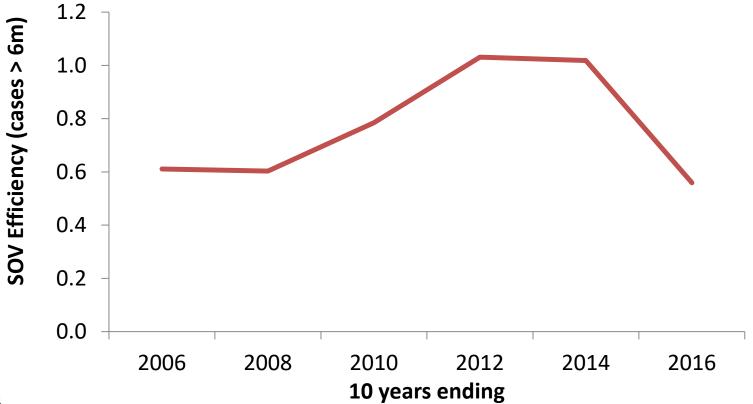






Even long cases have lost efficiency



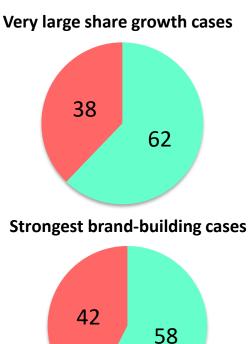


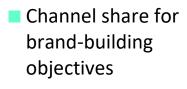


Balancing brand and activation for

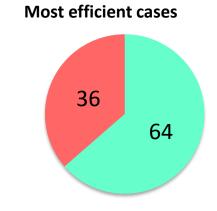
best success



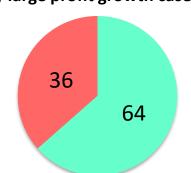




Channel share for activation objectives





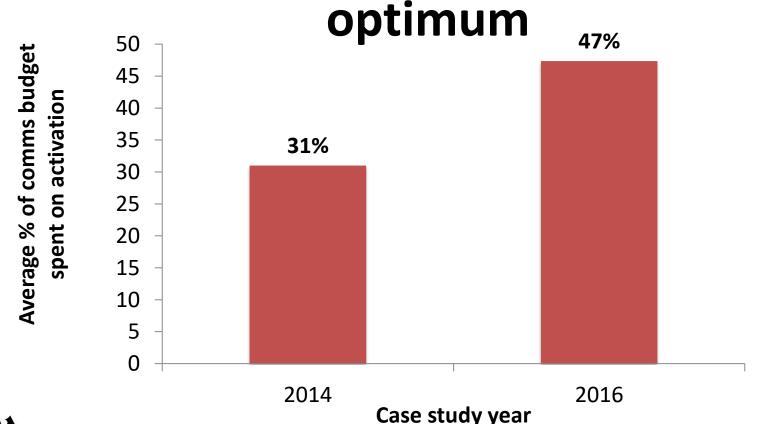




Base: 2016 cases

Activation levels have exceeded







Summary

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- 1. Penetration, not loyalty, is still the main driver of brand growth.
- 2. So broad reach media are still crucial for effectiveness.
- 3. Share of voice is more important than ever.
- 4. Video is the most powerful medium for long term success.
- 5. TV, VoD & online video work together to boost effectiveness.
- 6. So effectiveness should still be growing across the board but it isn't.
- 7. Short-termism and an excessive focus on ROI are partly to blame.
- 8. They encourage lower share of voice levels, but efficiency has fallen too.
- 9. They also lead to a focus on activation rather than brand-building.
- 10. Budget allocations are now activation over-weight, and are sub-optimal.



Conclusions



- Marketers need to return to a more balanced perspective on long vs. short term objectives.
- The activation/brand-building pendulum has swung too far towards activation.
- Dial up brand-building instead of activation, especially with newer channels. Value video over non-video.
- Design campaigns and evaluation for long-term effects
- Monitor and restore ESOV the link with growth is getting stronger.



Thank you